

**Q&A that was answered in written form during the 'Together Home Webinar' 24/06/2020**

Question	Answer
It has been stated that Together Home is obtaining 400 leasehold properties however it is also stated that there is 1500 in t/a. How will the shortfall of 1100 be addressed?	There are currently just under 400 people who were rough sleepers who are in Temp accommodation. The 1500 number is the total over the COVID -19 period. A number of people have already moved into other accommodation including Social Housing or private rental assistance.
A question for Anne Campbell - how does the program intend to support existing SHS providers with managing the increased client load upon already stretched capacity?	The Together Program is specifically targeted as a response to COVID- 19 for people who were sleeping rough during the current pandemic and who have been or are in TA now.
Given the funding is provided to the CHP to partner with the SHS service what is plan for ensuring a separation of Housing & Support per the Housing first model under the Program Guidelines	Further information will be provided in program guidelines once finalised this week
Anne Campbell mentioned the development of a centralised referral and assessment portal for client packages. Is this the CRAG (Client Referral Assessment Group) referenced in the draft program guidelines or a separate referral avenue?	Hi, CRAG is the local governance group - responsible for referrals coordination etc within those locations. These groups will make referrals to HNSW who will coordinate a panel for Mental Health packages.
Tamara spoke about the choice of location being important for success of the program and housing retention rate. I can see on the Together Home factsheet (which is up on facs website) that not all SHS service areas in NSW have the program available. Are there more areas to be added?	The allocations have been made based on where rough sleepers during the COVID 19 period who have been in temporary accommodation.
Are we able to access the resources Eimar is talking about which would be really helpful rather than recreating the wheel. e.g. videos etc.	Hi Vicki, I will share the resources with Katherine to pass on. The videos may be slightly trickier to share but happy to discuss this as it could be a great project to work on for sector use.
Rhiannon mentioned that there would be education and engagement sessions for SHS providers. Will these be delivered through the Local area coordinators? If not how do we find out how to access these for our SHS providers?	Hi Julie, would love to hear more about this and how we can ensure going forward its clear who is doing what and what supports are available to people. What area are you? Keen as part of the training and education we bring people together so working more collaboratively going FWD rather than in SILO's