

How to Achieve Housing First for First Nations People

**Broken Hill Young
People's HHSS**

Walgett HHSS

**Lightning Ridge
HHSS**

**HYAP Upper & Far
West NSW**

**Mission Australia's
SHS & DVRE SERVICES
Western & Far West NSW**

Brewarrina HHSS

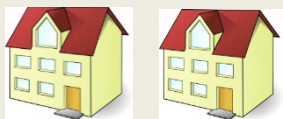
**Bogan / Warren
DVRE**

**Warrumbungle
DVRE**

**Warrumbungle
HHSS**

Properties - Crisis / Transitional / Exit Accommodation Program

Walgett



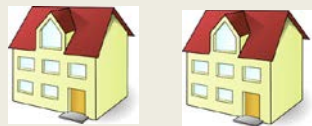
Namoi House
Men's Crisis

Barwon Cottage
Women's Safe House



2 Transition Houses

Brewarrina



Brewarrina Women's Safe House

Brewarrina Men's Crisis House



2 Crisis Units



2 Transitional Units

Lightning Ridge



Lightning Ridge Women's Safe House



2 Crisis Units



5 Transitional Units



2 Exit Units

Coonamble



1 DVRE Transition House

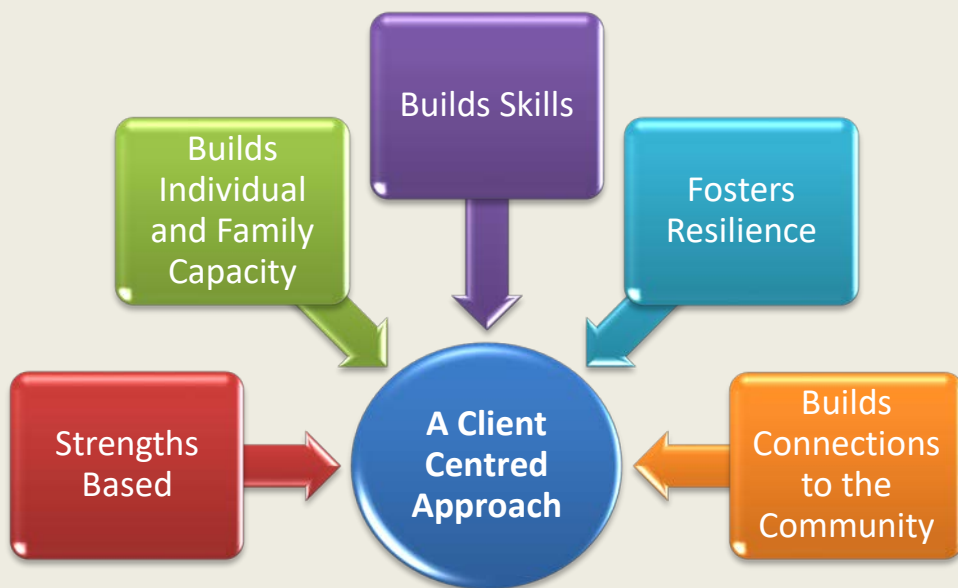
Broken Hill



10 Transition Units
Set up as Nomination of Rights – for young people 16 – 25 yrs

Client Centred Approach

A client centred approach to service design ensures that each service response is built around the **needs** of the **individual** client that is based on their particular **circumstances**, **experiences** and **choices** rather than a programmatic response or predetermined service offer.



Cultural Mapping

Cultural mapping identifies the **connections** a person has with their **family, peers, services** and the **community** as a whole.

This approach allows for the identification of **significant people** in the clients extended network; allowing for the planning of **wrap-around support services**; identification of safe people and understanding the client in their own context and connections.

A key focus when working with our clients is to provide them with case management that is culturally appropriate, to support them to maintain their tenancy, this includes access to support with:

- Assistance to gaining financial stability;
- Access to Health, Drug & Alcohol Services & Mental Health Services;
- Family Support & Cultural Connection;
- Legal advice when required;
- Support with Domestic & Family Violence;
- Community participation;
- Education & Employment opportunities.

Working through clients 'Stages of Change'

- Assisting clients to access Bonds & Advanced Rent Payments;
- Assisting to access household items – washing machines, fridges, beds;
- Living skills development – budgeting, cooking, cleaning, yard maintenance;
- Assisting to navigate maintaining a Tenancy - Paying Rent & developing a relationship with Real Estate / Social Housing Provider (ability to report maintenance issues);
- Assisting to understand process of Paying their Bills – Electricity, phones, water, gas
- Assisting families from escalating into the child protection system, including providing access to Parenting Programs.

Having a Presence within Community

Ensuring staff are involved in a vast range of local partnerships, interagency groups & Integrated Case Management Committees:

- Aboriginal Community Working Parties
- Domestic & Family Violence Interagency
- Child and Family Interagency
- CDAT
- Police and Community Networks
- Community Awareness Committees
- School Consultation Groups & AECG
- Council Community Planning
- Housing Network Meetings
- Safety Action Meetings

Participate in Youth Week, Homelessness Week, NAIDOC Week, Reconciliation Week, Child Protection Week, Mental Health Month, DFV Awareness Days.

Connecting to Community is important for our Aboriginal families.

Agencies must have an understanding that families often gather together, this is important for Cultural Connection, sharing is a very important factor within our Culture.

Agencies need to work through this process rather than forbid it.