



Webinar – Together Home program

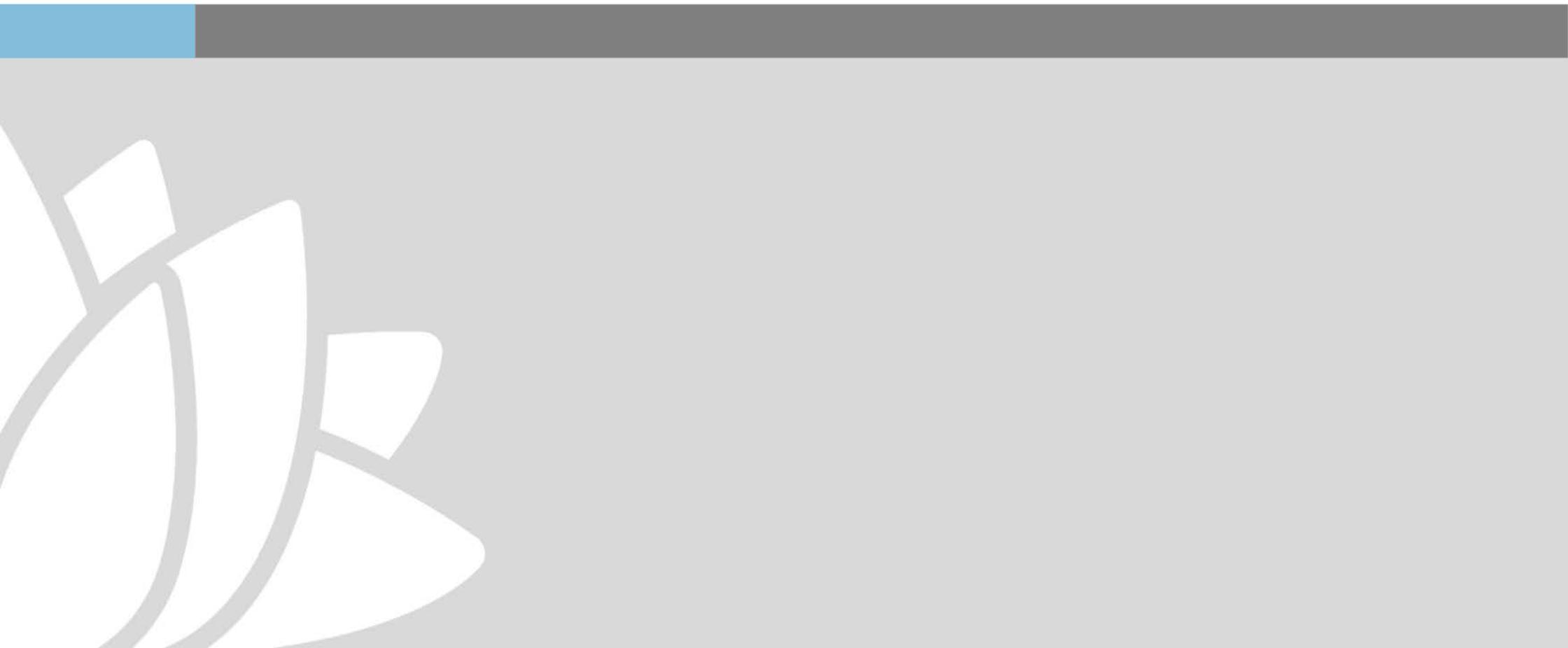
Wednesday 24 June 2020

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Department of Communities and Justice



Program Delivery

The Together Home program begins on 1 July 2020

- Enhancement of the *Community Housing Leasing Program* (CHLP) delivered by Community Housing Providers
- Implemented through local governance groups, which will include:
 - ✓ DCJ Housing
 - ✓ DCJ District Commissioning and Planning
 - ✓ Community Housing Providers
 - ✓ Support Providers

Program Objectives and Principles

Objectives

Rapidly rehouse people who were sleeping rough during the COVID-19 pandemic with a plan for longer term housing*

Provide access to culturally appropriate health, mental health and wellbeing services

Rebuild family, community and cultural connections

Support the development of daily living and self-management skills

Facilitate engagement with positive structured activities such as social groups, education and/or employment

- The CHP will make available to the client a reasonable offer of permanent accommodation/private rental options while they are in the head-lease property during the 2 year lease period.
- DCJ will assist in offers of properties and Private Rental Assistance (PRA) to non-SHMT CHPs during that 2 year period (outside SHMT areas).

Principles

Focus service delivery on stabilisation and sustainable outcomes

Ensure a commitment to individual choice and self-determination, where possible (in particular for property & location selection, health management & goal setting)

Provide support using a strength based, person centred approach that leads to independence and growth of capability

Enable continuity of care for the client which makes assistance look seamless

Require both accommodation and support providers to take a hope-inspiring, recovery-oriented approach to service delivery

Program Design

Together Home uses 'Housing First' principles

1. Accommodation

- ✓ The CHP head leases properties in the private rental market
- ✓ Properties are made available for people suitable for the program



2. Service support packages

- ✓ The person receives wrap-around case management support made available to address their needs
- ✓ Delivered by a support provider

Distinct roles are created to ensure the person can separate their 'home' from support

✓ CHP manages tenancy

✓ Support provider works with person

Local governance ensures effective coordination between housing and support provision

Service Support Packages

Support providers

- ✓ Deliver activities to achieve the objectives through person-centred, trauma-informed support
- ✓ Suitably qualified support workers who will work in partnership with stakeholders to support the client
- ✓ Critical to this program is support for people who identify as Aboriginal (both clients and staff)

Mental health support packages

- ✓ Packages available to support people with more complex mental health needs

Program Referrals

DCJ and CHPs in Social Housing Management Transfer (SHMT) locations will refer eligible people into the program

- Final details of program design is being developed in consultation with CHPs
- Packages will be provided to people who:
 - ✓ were or are sleeping rough and who currently are or have recently been in Temporary Accommodation
 - ✓ in receipt of or eligible for a Centrelink income
 - ✓ aged 18 years or above
 - ✓ approved or is eligible for Priority Housing at Risk (HPAR)
 - ✓ do not have any visa restrictions that will impact long term housing outcomes
 - ✓ has been assessed using the VI-SPDAT or another assessment tool as suitable for the program

Contact details

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