

NSW Specialised Homelessness Sector
Industry Partnership

ASES ACCREDITATION: UPDATE



**D O M E S T I C
V I O L E N C E
N S W**

Homelessness NSW



HELLO!

I am Tamara Pallos ~~not~~ Tamara Sequeira!).

I am the new Project Manager, Quality, Outcomes and Collaboration for the IP (project managing ASES).

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What this presentation will cover

- current status of ASES project
- implications of changed recommissioning timeframes for ASES accreditation
- next steps for SHS providers to prepare for accreditation
- what support the IP will provide to SHSs.

1

CURRENT STATUS OF ASES PROJECT

Here's an outline of recent
developments...



ASES pilot

- began October 2018
- involves 10 SHS providers working towards ASES accreditation– all well on their way, aiming for accreditation by December 2020 but some will achieve by early 2020
- IP is tracking progress
- next steps:
 - consider Quality Action Plan (QAP) for each provider to determine supports required to implement QAP
 - consult with and support with providers to ascertain supports required.

ASES pilot resources for SHS sector

Eight modules

- Each module includes step-by-step guides, checklists, templates and handouts.

Module 1

- "Orientation to ASES" is available on the IP's website.

Modules 2-8

- These will be available by December 2019
- There will also be a "Policy and Procedures Manual".

2

RECOMMENDING TIMEFRAMES

What do the recent changes mean for
ASES accreditation?

DOMESTIC
VIOLENCE
N-S-W



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Our understanding of the new timeframes.

- register timeframe for self-assessment and external review with DCJ by 1 July 2020
- accreditation to be completed by June 2023
- in practice, this means:
 - small providers (revenue under \$5 million) to start process by January 2021
 - larger providers to start by June 2021
 - an extra 18 months to support small providers and those keen to start very soon!!

3

NEXT STEPS TO PREPARE FOR ASES

What should SHSs be doing?

DOMESTIC
VIOLENCE
NSW



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Over next couple of months, we recommend taking the following steps to prepare:

1. look at module 1 “Orientation to ASES” (available on the Homelessness NSW website)
2. read the ASES “Expression of Interest” (EOI) questionnaire that will be sent to you by the IP
3. request the ASES evidence guide and workbook (email accreditationsupport@homelessnessnsw.org.au)

You can do more if you're able to, but it is not required!!

Before you do anything else ...

- do selfassessment
- work out the approach you will take within the the Breaking New Ground Standards and Performance Pathway (BN(G) portal
- the IP will send out an information pack to provide detail and support you in these steps.

4

SUPPORT PROVIDED BY THE IP TO SHSs

What support can you expect in the future?



Triage process to assess support required

- If you have an interest in starting the ~~ad~~ttation process very soon, fill in an “Expression of Interest” (EOI) form.
- If you are a small provider (under \$5 million revenue), complete the EOI form.
- The IP will use your completed EOI form to determine what type and level of support you require.
- Small providers and those wanting to start soon will receive priority support.

Support for the whole SHS sector

Teleconferences/ webinars

To be held quarterly, starting early 2020.

Mentoring

By SHS providers who have achieved ASES accreditation already.

Email support

An email address for ASES accreditation queries:

accreditationsupport@homelessnessnsw.org.au

BNG portal

The Breaking New Ground Standards and Performance Pathways (BNG) portal enables self-assessment against the standards.

Online tools

Nine online modules offering step-by-step guides, checklists, templates and handouts as well as a “Policy and Procedures Manual”.

Monthly bulletins

Regular updates to the sector on relevant issues through a monthly bulletin

Additional support for smaller providers and those with specific needs

- smaller providers include JWA, SSF and Aboriginal Community Controlled Organisations (ACCOs)
- extra supports to include site visits, the development of a tailored plan with milestones, and ongoing tracking of progress
- ACCOs will have a community of practice to provide peer support
- providers with specific needs (e.g. DV organisations) will also be mentored in a group to address issues of common concern.



THANKS!

Any questions?

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