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CHAIRPERSON’S REPORT

For me like many of our members, the message that “the only constant is change”, feels the most appropriate way to describe what has happened over the past 12 months.

People working with those who are homeless or at risk of homelessness have been swept up in a whirlwind of activity that promises new service delivery options for clients, new funding arrangements for service providers and a changed landscape of service networks across NSW.

With changes to rent setting and asset management responsibilities for transitional housing also announced, the capacities of homelessness services to soundly judge what is best for their clients, their staff and their organisations in the future has never been more taxing than now.

2012-13, has also witnessed some excellent outcomes. The raft of National Partnership on Homelessness projects in NSW fared very well in evaluations conducted by independent consultants. Importantly, several projects achieved sustainable housing and support results with Aboriginal and other very marginalised people.

The last 12 months also saw the expansion of effective partnerships between specialist homelessness services and community housing providers in several parts of Sydney and regional NSW. Alongside this, strong support to keep vulnerable households in tenancies through rental brokerage and tenancy support has blossomed as more emphasis is given to prevention and early intervention.

In 2012-13 Homelessness NSW joined others in regularly advocating for much more social and affordable housing, whether through the encouragement of key tax reforms at the Commonwealth level, strategic investments through better targeted spending or the inclusion of regulatory requirements in new planning laws at the NSW level.

We continued to note that any chance of meeting the Commonwealth Government’s commitment of halving homelessness by 2020 was dependent on a suite of bold measures becoming a core feature of the political and policy landscape.

All of us were reminded of the changing demographics of homelessness, with the growth of the numbers of people living in severely overcrowded housing, the continuing unacceptable growth in domestic and family violence and the trend in numbers of young people entering out of home care. Older low income people also started to become a discussion point about the increasing risk of homeless people.

Our organisation has some major challenges to address over the next few years, not least of which is how to sustainably provide high quality services in an environment of government rationalisation of funding arrangements.

There are undoubted pressures for greater collaboration between peak organisations and also with industry bodies. Expectations of consortia type arrangements or mergers of NSW peak bodies have emerged and will require very careful discussion, decision and negotiation.
In the homelessness services sector, relationships between large state-wide and cross regional organisations and small local agencies are often subject to strenuous debate. The ability to be collaborative and competitive at the same time is being sorely tested.

I would like to thanks my colleagues on the current Homelessness NSW Board for their wonderful commitment and contributions, both through the Board and in general during 2012-13. Our Board has worked effectively with staff throughout the year to deliver our member organisations and stakeholders first rate results.

2013-14 is the first year of new Board elections under our reformed constitution. It will be an important time to blend the experience of some seasoned members with the energy and diversity of new Board members.

Homelessness NSW is travelling in a positive direction. It is a healthy organisation that can make important contributions to preventing and reducing homelessness.

Rhonda Gregory
Chairperson
CEO’S REPORT

Homelessness NSW has had a hectic, challenging and rewarding past 12 months.

“Our organisation is playing a key role in trying to shape the changes that will take place in the provision of homelessness services in NSW.

We are also facilitating assistance to local and state-wide services in their adaption to these changes.

Working with Yfoundations and DV NSW (formerly the NSW Women Refuge Movement), we have designed and implemented a major industry-led project to help member organisations.

The 2011 Census figures on homelessness, released by the ABS in November 2012, demonstrated the major changes taking place in the characteristics of those who are homeless and those at risk of homelessness. Although a lag indicator, the 26% growth in homeless persons in the 2006-11 period highlights just how challenging the task of preventing and reducing homelessness is in NSW, as elsewhere.

Our organisation adopted a new set of strategic priorities for the 2012-15 period. In the policy and service delivery area, we are focused on understanding and promoting prevention and early intervention of homelessness and pursuing the most relevant initiatives that have consumer participation at their core.

We are making key contributions, through our representation on the Premiers Council on Homelessness, about better outcomes for vulnerable children and families in the child protection system, for people leaving custody and people experiencing mental health issues, all of whom may be at risk of homelessness.

We have provided support to initiatives designed to generate pathways into employment for homeless people and we are developing a major online tool to help consumers and practitioners better source rental brokerage and tenancy maintenance resources.

Homelessness NSW continues to resource the growing Sydney Women’s Homelessness Alliance
SWHA), which itself held a major forum in late 2012 and is engaged in an innovative Temporary Accommodation Project.

During 2012-13, we have moved to broaden the representative base of our governance and advisory structures with the Board and Policy Council elections in 2013 being the first under the recent changes to our constitution decided by members.

We have maintained a regular and high quality flow of information to our 170 member organisations and key external stakeholders throughout 2012-13 by way of a fortnightly e-bulletin, an active Facebook page and Twitter feed and constant updates posted on our website.

Like many peak not for profit organisations, Homelessness NSW strives to find a diversity of ways to sustain our operations into the future.

Over the past 12 months, we have continued to obtain resources for time specific projects that add to our core government-funded operations. Membership revenue and donations have assisted us to provide our range of services to members.

With changes in the Government policy and funding environments, our organisation is facing a challenging future in which the roles and responsibilities of peak not for profits are being reviewed by government funders and the emergence of social investment from private sources is being encouraged.

There are both significant risks and opportunities for our organisation and our members in this environment. Our capacities will no doubt be tested.

I would like to thank the commitment and excellent work of my staff colleagues and Board and Policy Council members over 2012-13. The reputation of Homelessness NSW and the regard that our service is held in is due to all of our efforts to make a positive difference and focus on preventing and reducing homelessness.

Gary Moore
CEO
Homelessness in NSW

The ABS, in its 2011 Census, identified 28,190 people as homeless. This was a 27% increase on the result from the 2006 Census.

34% of the 2011 total lived in severely overcrowded housing, whilst 7% were identified as rough sleepers.

Changes in the numbers of the different cohorts of homeless people in NSW over the last 3 Census periods are as follows:

<table>
<thead>
<tr>
<th>Type of homelessness</th>
<th>2001</th>
<th>2006</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total number</td>
<td>23,041</td>
<td>22,219</td>
<td>28,190</td>
</tr>
<tr>
<td>Persons living in severely crowded dwellings</td>
<td>5,902</td>
<td>5,120</td>
<td>9,568</td>
</tr>
<tr>
<td>People in improvised dwellings or sleeping out</td>
<td>1,698</td>
<td>1,596</td>
<td>1,920</td>
</tr>
<tr>
<td>People staying temporarily with other households</td>
<td>5,194</td>
<td>4,761</td>
<td>4,933</td>
</tr>
<tr>
<td>People in SHS</td>
<td>3,339</td>
<td>3,867</td>
<td>4,933</td>
</tr>
<tr>
<td>People in boarding houses</td>
<td>7,574</td>
<td>5,941</td>
<td>6,507</td>
</tr>
<tr>
<td>Persons in other temporary lodging</td>
<td>116</td>
<td>152</td>
<td>246</td>
</tr>
</tbody>
</table>

In 2011, the ABS also described a further 26,939 people in NSW it highlighted as just falling outside its official definition of homelessness. Such figures accord with other research that identifies a significant number of people at risk of homelessness across NSW.

Reform of the Homelessness services system in NSW

In July 2012, the NSW Government released its proposal to reform the homelessness services system over a 2 year period. The reform agenda is based on refocusing efforts towards more early intervention and prevention of homelessness, as well as promoting more sustainable housing outcomes with flexible support services for those who are homeless.

Homelessness NSW, together with Yfoundations and DV NSW (formerly the NSW Women’s Refuge Movement) decided to engage with the reform process in the hope of influencing the outcomes.

We also sought and gained financial assistance to broker and provide support and assistance to local SHS which will have to adapt their models of service delivery, and possibly governance structures, to operate in the reformed service system from July 2014.

Extension of the National Partnership on Homelessness (NPAH)

The four year Commonwealth-State NPAH was due to conclude in June 2013. Evaluations of the effectiveness of NSW NPAH projects indicated that much would be
gained if the new service models and the level of investment were to be continued beyond the 4 year commitment.

Sustained advocacy about an extension of the NPAH, conducted by many stakeholders, helped to obtain a negotiated 12 month extension of the program by both the Commonwealth and State/Territory Governments.

In NSW, this means that approximately $30m of NPAH projects were extended until 30 June 2014, as well as the continuation of related NSW initiatives, which are counted within the cost sharing arrangements.

The future of the NPAH remains unclear beyond June 2014.

**Strategic directions for Homelessness NSW**

In the second half of 2012, the Board of Homelessness NSW adopted a new Strategic Plan for the 2012-2015 period. Our strategic goals for these 3 years are:

- A stronger focus on the prevention of homelessness;
- An increased organisational capacity and profile;
- Members that are sustainable and offer high quality services; and
- A consumer focus as a core element of service provision

The Plan clearly outlines the results that our organisation is seeking in each of the strategic goals and what areas of activity we will need to pursue to achieve these results over the 2012-15 period.

**Changes to our governance structures**

At our October 2012 AGM, our organisation resolved to increase the number of Board members for future election and ensure that members operating outside the Sydney metropolitan area were ensured a greater role in the formal decision making processes of Homelessness NSW.

**Who we were in 2012-13**

Homelessness NSW had 170 full and associate member organisations in this financial year. The member organisations are located across every region of NSW and reflect the diversity of small, medium and large not for profit organisations that constitute the NSW homelessness services sector.

**The Board of Homelessness NSW was:**

- Rhonda Gregory, Chairperson
- Trish Bramble, Deputy Chairperson
- David Allen, Treasurer
- Meena Johnson, Secretary
- Darryn O’Brien, Director
- Helen Silvia, Director (part of year)
- Matthew Cleary, Director (part of year)
The Policy Council of Homelessness NSW comprised Board members as well as the following individuals representing other member organisations:

- Owen Atkins
- Maree Tan
- Sherri Makepeace
- Fred Oberg
- Rob Seaton
- Robert Macdonald
- Laurie Maher

The Staff of Homelessness NSW during 2012-13 were:

- Gary Moore, Chief Executive Officer
- Digby Hughes, Policy and Research Officer
- Dougie Wells, Project Officer, ICIS and Housing Pathways
- Meryem Ali/Rosheen O’Hare/Catalina Loyola, Office Manager
- Jennie Burrows, Project Manager, SHS Partnership Project
- Chela Weitzel, Project Officer, SHS Partnership Project
- Frances Morrice, SWHA Project Officer

What did we do in 2012-13?

As a small peak not for profit organisation, Homelessness NSW operates in 3 main areas:

- The development of policy and program initiatives, the analysis of policy, program measures and advocacy relating to these;
- The provision of information and education about programs, projects, services and related initiatives that aim to assist homeless people or people at risk of homelessness; and
- The provision of specific advice, support and assistance to member organisations to improve their capabilities and capacities.

Policy, programs and advocacy

There have been several areas of important work over the past 12 months, some of which has been proactive (initiated by us) and several which embody the development of key response to the proposals or actions of Governments or others within the NFP sector.

Major work has included:

- Advocacy to influence the NSW Government’s Going Home Staying Home reform agenda for the homelessness services system:
  - Policy development and advocacy to shape and help implement landmark boarding house legislation;
  - Research carried out to define and better understand genuine initiatives that either prevent or intervene early to stop homelessness occurring;
  - Policy development and advocacy, in conjunction with membership of the Premier’s Council on Homelessness, to better align assistance to people leaving custody, people experiencing mental health issues and vulnerable families, children and young people who are at risk of homelessness;
• Advocacy through the NSW Homelessness Community Alliance, to obtain extensions of new investments in homelessness services through the National Partnership on Homelessness;

• Research commenced to identify effective consumer participation practices used by homelessness services in Australia and overseas;

• Advocacy to specifically reform the Community Support Offenders Program and to enhance pre and post release programs for offenders at risk of homelessness;

• The identification and promotion of partnerships between homelessness services providers and agencies involved in employment, enterprise development and vocational training; and

• The promotion of social enterprise options to homelessness services or networks with an interest and capacity to become involved in these types of initiatives.

Case example

In October 2012, following meetings between Homelessness NSW and Corrective Services earlier in that year, a Forum was held to focus on leaving custody and preventing homelessness.

Approximately 25 representatives of NSW Government and not for profit sector agencies, with a strong interest and/or experience in this area, participated.

Contemporary information was provided for the first time to this network about the scale and characteristics of remandees and parolees leaving custody and performance data about the existing pre - and post-release services available at that time.

Some of the Forum discussion and recommendations directly informed the preparation of a paper considered by the Premier’s Council on Homelessness in December 2012. The NSW Government responded positively to several of the recommendations of the Premier’s Council and implementation of actions commenced in mid-2013.

In addition, a review of the Community Offenders Support Program (COSP) was commissioned and the Forum spawned a joint Government NGO working group that is looking at further leaving custody information and assistance options, particularly for people leaving from remand who are at risk of homelessness.

Information and education

A priority for our organisation is to improve the quality and timeliness of the information we provide to members and the broader community about work to prevent and reduce homelessness.

As the number of sources containing research, program evaluations and opinion about homelessness, its causes, lived experience and new ways of tackling it, increase in the government, not for profit and academic sectors, a key task for our organisation is to identify the best of these and enhance the connectedness of members and others to the lessons and conclusions such information constantly provides.
In 2012-13, we successfully increased the provision of information through:

- 25 fortnightly e-bulletins to members and stakeholders;
- Extensive use of our Facebook page and Twitter messages (now some 2300 and 1300 followers respectively);
- Regular updating of material on our website (25% increase in unique site visitors); and
- Regular direct provision electronically to members and stakeholders of key policy and program announcements, major research findings and crucial reports.

Following the success of the May 2012 conference in Newcastle and the priority that was already being given to the proposed reforms of the homelessness services system in NSW, a decision was taken to schedule the next conference in 2015 and concentrate on smaller workshops and fora, especially in partnership with other organisations.

In October 2012, we co-sponsored a major forum on social enterprise, jobs and homelessness with the Western Sydney Community Forum, Parramatta City Council and the Social Enterprise Finance Association.

In May 2013, we partnered with the Australian Electoral Commission to provide new materials to front line homelessness services staff and clients about participating in the forthcoming Federal election.

Case example

In 2011, Homelessness NSW researched and produced materials about specialist homelessness services working with other community housing providers, especially where the partnership would bring the property management and client support expertise of the partners together.

Funding was obtained from a number of major SHSSs and CHPs and was matched by Housing, FACS to enable our organisation to research and publish a series of case materials about effective SHS-CHP partnerships, the lessons to be learnt and the challenges to be faced.

The publication was launched in mid-2013 and has been widely distributed throughout homelessness and housing networks across the State.
Organisational development

With the commencement, in July 2012, of the NSW Government’s Going Home Staying Home reform agenda for the homelessness service system, a priority of Homelessness NSW and our partner peaks, Yfoundations and DVNSW (formerly the NSW Women’s Refuge Movement) is to meet the many challenges to their operations and sustainability that this reform agenda poses.

Our organisation had historically provided limited assistance to members about organisational change, governance and change management matters. However, an urgent need for such a mix of advice, expertise and support in these areas became readily apparent.

The government funded SHS sector in NSW in 2012-13 was comprised of approximately 340 services, auspiced by just over 200 separate not for profit organisations and a few local Councils. Just over another 40 plus NPAH projects had commenced in NSW since 2009-10, with some of these being operationally managed by SHSs and other NFPs.

As of 30 June 2013, it was unclear as to the extent of restructuring that the homelessness sector in NSW would experience due to the GHSH agenda. However, evidence from elsewhere in human services and other jurisdictions showed that a competitive market-based approach to contracting, when introduced by Governments into historic grant funded programs, does lead to major change in both the mix of providers, the mix of service types and the culture of the sector in which these changes occur.

The 3 SHS peak bodies agreed to partner and successfully sought, in November 2012, significant government funds for the SHS Industry and Workforce Development Project (see case example).

In the first 5 months of 2012-13, our organisation increasingly provided quality information on collaborative practices between NFPs, especially where small organisations were involved. We identified and distributed useful web-based resources from overseas and elsewhere in Australia on the challenges of networked entities and discussed with peaks in other human services NFP sectors what their experiences had been with major changes to government funding programs in their respective areas of work.

Case example

In September 2012, Yfoundations, DVNSW and Homelessness NSW established a formal memorandum to partner and provide or facilitate technical advice and assistance to SHS that would be expected to meet the challenges of the Government’s GHSH reform agenda.

The SHS Industry and Workforce Development Project was designed and successfully received funding assistance of $1.9 mill over an 18 month period to undertake these tasks.

As at 30 June 2013:

- 58 Industry Development Projects totalling nearly $1.4 mill had been approved under the Project, with the first 17 having started in April;
- Research had been completed into options for framing an SHS Industry Development Strategy to inform developments over the next 3-5 years;
- A workforce development alliance had been established to oversee the preparation of a workforce development plan during the remainder of 2013; and
• Specialist tools to assist SHS examine options for collaboration, including mergers, have been identified and made available to interested organisations

Further highlights of 2012-13

Submissions prepared
• Commonwealth Homelessness Bill 2012;
• Local Government Compliance and Enforcement, IPART;
• Exposure bill and regulations, Boarding House legislation, 2012 and 2013;
• Consultations on the Going Home Staying Home discussion paper, 2012;
• Local Government elections 2012 , NSW JSCEM

New projects undertaken
• ICIS Housing pathways (completed);
• Rental brokerage web based clearinghouse (commenced);
• SHS Industry and Workforce Development Project (commenced);
• Temporary Accommodation pilot (commenced by Sydney Women’s Homelessness Alliance)
Participation in Advisory/Consultative Committees

- Premiers Council on Homelessness;
- Housing, FACS NGO Reference Group;
- Boarding House Legislation Implementation Working Group;
- Sector Reference Group, Going Home Staying Home;
- Inner City Integrated Services (ICIS) Steering Group;
- Inner City Drift Project Steering Group;
- Coastal Sydney Regional Homelessness Committee;
- Centrelink Advisory Group;
- NSW Homelessness Community Alliance;
- Advisory Group for NSW Registrar of Community Housing.

Presentations

- Australasian Housing Researchers conference;
- NSW Community Housing conference;
- National Homelessness Summit;
- NSW Early Intervention Council;
- Mid North Coast Homelessness and Housing Forum;
- Northern Rivers Social Development Council Forum.

Media

- 11 media releases issued during 2012-13;
- 5 letters to editor, major Sydney press published;
- 2 television and 7 radio interviews during 2012-13.
On the verge of some of the greatest changes to the sector, Homelessness NSW has had a very solid 2012-13 financial year, as it managed a number of additional projects to support the sector reform agenda.

Our organisation, in managing the SHS Industry and Workforce Development Project on behalf of the SHS partners, has effectively administered a significant short term increase in Government funds during the fiscal year. This has included the approval of $1.3m of project funds to third party recipients, a portion of which was paid out by June 2013.

In general revenues and spending have been largely aligned with the budgeted estimates. In January 2013, we upgraded our vehicle, whilst improvements to our information technology assets have been steadily made throughout the year.

Project funds have been sourced from both government and foundation sources during 2012-13, whilst our membership numbers have been retained at the level enjoyed following the May 2012 State conference.

We have had some success, towards the end of the fiscal year, in obtaining a small number of donations.

During the year, Homelessness NSW entered into a new 3 year lease with the St Vincent de Paul Society for its premises at Woolloomooloo. We continue to have excellent access to the meeting room facilities within the building.

As indicated in the Chairperson’s report, some major decisions are on the horizon in relation to Government funding of peak not for profit organisations, in line with both the impacts of the reform agenda for the homelessness services system and also broader considerations by the Department of Family and Community Services of its relationships and engagements with the NSW NGO sector.

Discussions concerning these matters are scheduled to commence early in 2014. There may well be implications for the long term sustainability of organisations such as Homelessness NSW as a result of future Government funding decisions.

Our organisation has started to examine opportunities for funding opportunities with private and corporate interests as well as assessing appropriate fee-for-service approaches to future services and products we may develop.

The finances for Homelessness NSW have been independently audited by Doug Wood of Foster Raffan Chartered Accountants. He has prepared an audit statement and financial position as at 30 June 2013, which is in accordance with the appropriate accounting standards and other mandatory professional standards.

We acknowledge and are thankful to the Department of Family and Community Services for it’s ongoing commitment to Homelessness NSW.

Matrix on Board has continued to provide excellent financial services for Homelessness NSW for six years now. The Board is extremely happy with Matrix on Board’s professional services and look forward to continuing the relationship.

As Treasurer of Homelessness NSW, I recommend our Audited Financial Statements to our members for their perusal.

David Allen
Treasurer
AUDITOR’S STATEMENTS
Independent Audit's Report to the Members Homelessness NSW Incorporated

Scope
We have audited the financial report of Homelessness NSW Incorporated set out on pages 2 to 10 for the financial year ended 30 June 2013.

The members of the committee are responsible for the true and fair presentation of the financial report. We have conducted an independent audit of this financial report in order to express an opinion on it to the members of the Association.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial report is presented fairly in accordance with the accounting standards and other mandatory professional reporting and statutory requirements so as to present a view which is consistent with our understanding of the Association’s financial position and performance as represented by the results of its operations and cash flows.

The audit opinion expressed in this report has been formed on the above basis.

Independence
In conducting our audit, we have complied with the independence requirements of the Corporations Act, 2001.

Audit Opinion
In our opinion, the financial report of Homelessness NSW Incorporated for the year ended 30 June 2013 presents fairly the Association’s financial position and the result for the year ended on that date.

FOSTER RAFFAN
Chartered Accountants

G D Wood (Reg’n # 4479)
Partner

North Sydney 9 August, 2013.
HOMELESSNESS NSW INCORPORATED
Statement by the Committee

In the opinion of the Committee the financial report as set out on pages 3 to 10:

(i) presents a true and fair view of the financial position of Homelessness NSW Incorporated as at 30 June 2013 and its results and cash flows of the Association for the year ended on that date in accordance with Australian Accounting Standards, and

(ii) at the date of this statement, there are reasonable grounds to believe that Homelessness NSW Incorporated will be able to pay its debts as and when they fall due.

Rhonda Gregory
Chairperson

David Allen
Treasurer
Woolloomooloo, 9 August, 2013
### HOMELINESS NSW INCORPORATED

**Statement of Comprehensive Income**

*For the year ended 30 June 2013*

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue from grants</td>
<td>941,144</td>
<td>486,468</td>
</tr>
<tr>
<td>Membership fees</td>
<td>26,835</td>
<td>21,872</td>
</tr>
<tr>
<td>Conference income</td>
<td>4,177</td>
<td>127,405</td>
</tr>
<tr>
<td>Interest income</td>
<td>10,023</td>
<td>10,459</td>
</tr>
<tr>
<td>Donations</td>
<td>5,598</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>2,653</td>
<td>4,937</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>990,450</td>
<td>651,141</td>
</tr>
</tbody>
</table>

**Less:**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Auditors remuneration</td>
<td>2,000</td>
<td>2,000</td>
</tr>
<tr>
<td>Salaries and on-costs</td>
<td>464,328</td>
<td>325,198</td>
</tr>
<tr>
<td>Occupancy</td>
<td>13,285</td>
<td>25,531</td>
</tr>
<tr>
<td>Conference</td>
<td>4,260</td>
<td>39,745</td>
</tr>
<tr>
<td>Professional services</td>
<td>84,711</td>
<td>75,148</td>
</tr>
<tr>
<td>Depreciation</td>
<td>9,577</td>
<td>9,658</td>
</tr>
<tr>
<td>Website development</td>
<td></td>
<td>208</td>
</tr>
<tr>
<td>Grants paid</td>
<td>325,752</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>61,900</td>
<td>69,379</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>966,813</td>
<td>546,887</td>
</tr>
</tbody>
</table>

**Operating Surplus for the year**

|          | 24,617 | 104,274 |

**Other comprehensive income**

|          |        |        |

**Total comprehensive income for the year**

|          | $24,617 | $104,274 |

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This Statement should be read in conjunction with the accompanying notes.
## HOMELESSNESS NSW INCORPORATED
### Statement of Financial Position
#### As at 30 June 2013

<table>
<thead>
<tr>
<th>Notes</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

**CURRENT ASSETS**
- Cash and cash equivalents 2 $816,126 $269,925
- Trade receivables 3 $1,080,821 $76,710
- Other 4 $4,713 $4,996

Total Current Assets $1,901,660 $351,631

**NON-CURRENT ASSETS**
- Plant and equipment 5 $38,806 $26,804

Total Non Current Assets $38,806 $26,804

**TOTAL ASSETS**

$1,940,466 $378,435

**CURRENT LIABILITIES**
- Trade and other payables 6 $178,891 $32,087
- Employee provisions 7 $23,381 $13,011
- Income received in advance - grants

Total Current Liabilities $1,736,043 $205,879

**NON-CURRENT LIABILITIES**
- Employee provision 7 $7,250

Total Non-Current Liabilities $7,250

**TOTAL LIABILITIES**

$1,743,293 $205,879

**NET ASSETS**

$197,173 $172,556

**ACCUMULATED FUNDS**
- Accumulated surplus $172,556 $68,282
- Current year surplus $24,617 $104,274

**TOTAL FUNDS**

$197,173 $172,556

This Statement should be read in conjunction with the accompanying notes.
HOMELESSNESS NSW INCORPORATED

Statement of Cashflows
For the year ended 30 June 2013

<table>
<thead>
<tr>
<th>Notes</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash flows from operating activities:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receipts from funders, donors and customers</td>
<td>1,530,011</td>
<td>643,204</td>
</tr>
<tr>
<td>Payments to suppliers and employees</td>
<td>(956,236)</td>
<td>(621,398)</td>
</tr>
<tr>
<td>Interest received</td>
<td>10,023</td>
<td>8,191</td>
</tr>
<tr>
<td>Net cash from operating activities</td>
<td>583,798</td>
<td>29,997</td>
</tr>
<tr>
<td>Cash flows from investing activities:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payments for motor vehicle and office equipment</td>
<td>5</td>
<td>(37,597)</td>
</tr>
<tr>
<td>Net cash (used) in investing activities</td>
<td>(37,597)</td>
<td>(1,143)</td>
</tr>
<tr>
<td>Net increase in cash and cash equivalents held</td>
<td>546,201</td>
<td>28,854</td>
</tr>
<tr>
<td>Cash and cash equivalents -1 July 2012</td>
<td>269,625</td>
<td>241,071</td>
</tr>
<tr>
<td>Cash and cash equivalents – 30 June 2013</td>
<td>816,126</td>
<td>269,625</td>
</tr>
</tbody>
</table>

This Statement should be read in conjunction with the accompanying notes.
1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board.

The financial report is prepared on an accrual basis and is based on historical costs and does not take into account changing money values, or except where stated, current valuations of non-current assets. Cost is based on fair values of the consideration given in exchange for assets. The accounting policies have been consistently applied, unless otherwise stated.

The financial statements were approved by the committee on 10 August 2013.

The following is a summary of the material accounting policies adopted by the Association in preparation of the financial report:

(a) Income Tax

Homelessness NSW Incorporated is a recognised not-for-profit Association and is therefore exempt from paying income tax. No provision for income tax is made in this financial report.

(b) Plant & Equipment

Plant and equipment is carried at cost less any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the association commencing from the time of the asset is held ready for use.

The depreciable rates used for each class of depreciable asset are:

<table>
<thead>
<tr>
<th>Class of Fixed Assets</th>
<th>Depreciation Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Furniture &amp; Fittings</td>
<td>10%</td>
</tr>
<tr>
<td>Office Equipment</td>
<td>33.3%</td>
</tr>
<tr>
<td>Motor Vehicle</td>
<td>12.5%</td>
</tr>
</tbody>
</table>

The carrying amount of fixed assets is reviewed annually by the committee to ensure it is not impaired. There is no indication impairment existed at balance date.

(c) Leases

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the period in which they are incurred.

(d) Employee Entitlements

Provision is made for the Association’s liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled including wages and salaries, annual leave and long service leave have been measured at their normal amounts based on current remuneration rates.

Contributions are made by the Association to an employee superannuation fund and are charged as expenses when they are incurred.
(e) Grants Income
The Committee recognises grants income on an accrual basis; therefore all grants
committed for a financial year have been recorded as income for that year.

Any funds which have not been committed or expensed at the end of the financial
year have been recorded as a liability in the statement of financial position and
recognised as revenue at a future date.

(f) Cash
For the purposes of the Statement of Cash Flows, cash includes cash on hand, at
banks and on deposit.

(g) Revenue
Revenue from fees for service is recognised upon the invoicing of customers. Any
such revenue which relates to future services is taken up as a liability in the statement
of financial position and recognised as revenue at a future date.

Interest revenue is recognised when credited, taking into account the interest rates
applicable to the financial assets.

Membership subscriptions are recognised as income received in advance and
recognised over the year.

(h) Goods and Services Tax
Revenues, expenses and assets are recognised net of GST, except where the
amount of GST incurred is not recoverable from the Australian Taxation Office. In
these circumstances the GST is recognised as part of the cost of acquisition of the
asset or as part of an item of the expense. Receivables and payables in the statement
of financial position are shown inclusive of GST.

(i) Comparatives
Where required for Accounting Standards or to correct disclosure, comparative
figures have been adjusted to conform with changes in the presentation of the current
financial year.

(j) Statement of Compliance
The financial report complies with Australian Accounting Standards, which include
Australian equivalents to International Financial Reporting Standards (AIFRS).
Compliance with AIFRS ensures that the financial report, comprising the financial
statements and notes thereto, complies with International Financial Reporting
Standards (IFRS).

(k) Impairment of Assets
The carrying values of receivables are reviewed for impairment annually where a
change in circumstances indicate that the carrying value may not be recoverable. The
committee members are of the opinion that no such impairment indicators exist.
### HOMELINESSNSW INCORPORATED

*Notes to the Financial Report*

*30 June 2013 (continued)*

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>2. <strong>CASH AND CASH EQUIVALENTS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bendigo cheque account</td>
<td>683,545</td>
<td>141,664</td>
</tr>
<tr>
<td>Bendigo cash management account</td>
<td>-</td>
<td>1,976</td>
</tr>
<tr>
<td>Bendigo gift account</td>
<td>2,593</td>
<td>2,553</td>
</tr>
<tr>
<td>Bendigo term deposit (4.15%; 24 August, 2013)</td>
<td>129,884</td>
<td>123,445</td>
</tr>
<tr>
<td>Petty cash</td>
<td>104</td>
<td>287</td>
</tr>
<tr>
<td></td>
<td><strong>816,126</strong></td>
<td><strong>269,925</strong></td>
</tr>
</tbody>
</table>

(a) Reconciliation of net cash from operating activities to surplus:-

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Surplus</td>
<td>24,617</td>
<td>104,274</td>
</tr>
<tr>
<td>Depreciation</td>
<td>9,577</td>
<td>9,658</td>
</tr>
<tr>
<td>Increase/(Decrease) in provision for employee entitlements</td>
<td>17,630</td>
<td>(22,512)</td>
</tr>
<tr>
<td></td>
<td><strong>27,207</strong></td>
<td><strong>12,854</strong></td>
</tr>
</tbody>
</table>

Changes in Assets and Liabilities:

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase/(Decrease) in receivables</td>
<td>(1,004,011)</td>
<td>(43,730)</td>
</tr>
<tr>
<td>Decrease/(Increase) in other current assets</td>
<td>283</td>
<td>(1,195)</td>
</tr>
<tr>
<td>Increase/(Decrease) in trade and other creditors</td>
<td>146,804</td>
<td>(6,183)</td>
</tr>
<tr>
<td>Increase/(Decrease) in income received in advance</td>
<td>1,388,998</td>
<td>(10,315)</td>
</tr>
<tr>
<td></td>
<td><strong>531,974</strong></td>
<td><strong>61,423</strong></td>
</tr>
</tbody>
</table>

Net Cash from operating activities (page 5)

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td><strong>583,798</strong></td>
<td><strong>29,997</strong></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>3. <strong>TRADE RECEIVABLES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trade receivables</td>
<td>1,080,821</td>
<td>76,710</td>
</tr>
<tr>
<td>Less: provision for impairment</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td><strong>1,080,821</strong></td>
<td><strong>76,710</strong></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4. <strong>OTHER</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prepayments</td>
<td>2,137</td>
<td>2,028</td>
</tr>
<tr>
<td>Refundable deposit</td>
<td>500</td>
<td>500</td>
</tr>
<tr>
<td>Security bond</td>
<td>200</td>
<td>200</td>
</tr>
<tr>
<td>Accrued interest</td>
<td>1,876</td>
<td>2,268</td>
</tr>
<tr>
<td></td>
<td><strong>4,713</strong></td>
<td><strong>4,596</strong></td>
</tr>
</tbody>
</table>
### 5. PLANT AND EQUIPMENT

<table>
<thead>
<tr>
<th>Description</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor vehicles – at cost</td>
<td>37,053</td>
<td>22,391</td>
</tr>
<tr>
<td>Less: Accumulated depreciation</td>
<td>1,862</td>
<td>(4,800)</td>
</tr>
<tr>
<td></td>
<td>35,191</td>
<td>17,591</td>
</tr>
<tr>
<td>Office equipment and furniture - at cost</td>
<td>43,920</td>
<td>43,377</td>
</tr>
<tr>
<td>Less: Accumulated depreciation</td>
<td>42,285</td>
<td>(36,862)</td>
</tr>
<tr>
<td></td>
<td>1,635</td>
<td>6,515</td>
</tr>
<tr>
<td>Plant and equipment – at cost</td>
<td>6,273</td>
<td>6,273</td>
</tr>
<tr>
<td>Less: Accumulated depreciation</td>
<td>4,203</td>
<td>(3,575)</td>
</tr>
<tr>
<td></td>
<td>2,070</td>
<td>2,698</td>
</tr>
<tr>
<td></td>
<td>38,806</td>
<td>26,804</td>
</tr>
</tbody>
</table>

### 6. CREDITORS AND BORROWINGS

<table>
<thead>
<tr>
<th>Description</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade creditors</td>
<td>4,993</td>
<td>5,524</td>
</tr>
<tr>
<td>Accrued expenses</td>
<td>31,415</td>
<td>2,000</td>
</tr>
<tr>
<td>PAYG Withholding</td>
<td>6,257</td>
<td>3,108</td>
</tr>
<tr>
<td>GST Payable</td>
<td>136,226</td>
<td>21,455</td>
</tr>
<tr>
<td></td>
<td>178,891</td>
<td>32,087</td>
</tr>
</tbody>
</table>

### 7. EMPLOYEE PROVISIONS

<table>
<thead>
<tr>
<th>Description</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual leave</td>
<td>23,198</td>
<td>12,524</td>
</tr>
<tr>
<td>Superannuation</td>
<td>193</td>
<td>487</td>
</tr>
<tr>
<td>Total Current</td>
<td>23,391</td>
<td>13,011</td>
</tr>
<tr>
<td>Long service leave</td>
<td>7,250</td>
<td></td>
</tr>
</tbody>
</table>
9. MEMBERS LIABILITY

In accordance with The Rules of Association the members shall have no liability to contribute towards the payments of debts and liabilities of the Association or the costs, charges and expenses of winding up of the Association except to the extent of any unpaid membership fees.

10. ASSOCIATION DETAILS

The principal place of business of the Association is Level 1, 99 Forbes St, Woolloomooloo NSW 2011.

The principal activity of Homelessness NSW is to represent its members and contribute to homelessness policy analysis and communications.

11. SUBSEQUENT EVENTS

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of Homelessness NSW Incorporated, the results of those operations or the state of affairs of the Association in future financial years.
HOMELESSNESS IN NSW – AN OVERVIEW

Homelessness in New South Wales

28,191

Homelessness in NSW - per 10,000 population

40.8 per 10,000

28,191 people are experiencing homelessness in NSW - more people than any other state.

How old are they?

Age (years) | Number | Percentage
--- | --- | ---
Over 75 | 683 | 2.5
65-74 | 1283 | 4.8
55-64 | 2554 | 9.1
45-54 | 3859 | 13.7
35-44 | 3890 | 13.8
25-34 | 5361 | 19
19-24 | 4277 | 15.2
12-18 | 2642 | 9.4
Under 12 | 3832 | 12.9

Why are they homeless?

- Financial difficulties: housing stress, unemployment - 20.5
- Accommodation issues: housing crisis, inadequate or inappropriate dwellings - 24.9
- Domestic violence and relationship issues: torn out of family, family breakdown, violence and assault - 33.8
- Health reasons: mental health issues, substance abuse issues - 7.6
- Other: transition from care, custody, lack of support, discrimination - 13.3

Where do they stay?

- Rough sleeping: male 7, female 6
- Supported Accommodation for the Homeless: male 18, female 20
- Boarding Houses: male 73, female 17
- Overcrowded dwellings: male 34, female 39
- Staying with other households: male 18, female 17
- Other temporary accommodation: male 1, female 1

Who are they?

Total: male 16,788, female 11,400

Sleeping rough: male 1,434, female 488

Specialist homelessness services:
- Male: 2,448
- Female: 2,479
Homelessness NSW is primarily comprised of small, medium and large sized not for profit organisations working to prevent and reduce homelessness across NSW. Following is a list of these members:

A Woman’s Place
ACON
Adele Dundas Inc
Albury Supported Accommodation Service
Anglicare Queanbeyan Youth Refuge
Armidale & District Women’s Centre
Armidale Women’s Housing Group
Ashfield Independent Living Program
B Miles Women’s Foundation
Barnardos Temporary Accommodation Program
Bathurst Emergency Accommodation
Bathurst Women’s Housing
Betty’s Place Women’s Refuge
Blue Gum Housing
Blue Mountains Recovery Service
Bonnie Women’s Refuge Ltd
Bridge Housing LTD
Byamee Homeless Persons
Byron Emergency Accommodation

Project
Cardinal Freeman Centre
Carinya Cottage
Catherine Haven Women’s Refuge
Catherine Villa
Catholic Care Social Services
Catholic Community Services
Catholic Community Services
Centacare New England North West
Centacare South West NSW
Central Coast Community Legal Centre
Central Coast Emergency Accommodation Services Inc
Central Coast Independent Living Program
City of Sydney Homelessness Services
Clulow Court
Coastal Sydney Aboriginal Tenancy Support
Coffs Harbour Accommodation Brokerage Service
Common Ground Support Services
CPSA
CRC Accommodation Service
Dalmar Child & Family Care
Detour House
Drug and Alcohol Women’s Network DAWN
Dubbo Emergency Accommodation Project Inc
Dubbo Women’s Housing Programme Inc
Eddie Dixon Centre
Edel Quinn Shelter
Eurobodalla Specialist Homelessness Service
Fairfax House
Foster House
Freeman House
Gateway and Marss
Gender Centre
Gorman House
Goulburn Emergency Accommodation
HASI East and North Sydney
Hastings Macleay housing Support Service
Haymarket Foundation
Help at Hand
Homeless Persons Information Centre
Homeless Persons Support Team
Hope Hostel
Hornsby Homelessness Task Force
Hume Community Housing
Illawarra Retirement Trust (IRT) [ACHA]
Illawarra Shoalhaven Local health
Innari Housing Inc
Inner City Drift
Jenny’s Place
Jesus Cares Refuge inc
Jetty Bunker Youth Service
John Purcell House
Katakudu Women’s Housing
Kempsey Women’s Refuge
Kennedy House Homeless Mens Shelter
Lismore Neighbourhood Centre Helping Hand Program
Lithgow Community Projects Inc
Liverpool Centre
Liverpool Youth Accommodation Assistance Co
Liverpool Youth Refuge
Lotus House
Lou’s Place
Manly Women’s Shelter
Mary’s Place
Matthew Talbot Homeless Services
Matthew Talbot Hostel
Matthew Talbot Outreach
McArthur Ozanam Centre
Mid Coast Communities Inc
Milk Crate Theatre
Mission Australia HAP Program South East NSW
Mission Australia
Mission Australia - South West
Mission Australia Centre
Mission Beat
Monaro Crisis Accommodation Service
Murrane Women’s Housing
Neami Way2Home
Nepean Youth Accommodation
NESH Women’s Scheme Inc
New Horizons Enterprise - North Coast Accommodation
Newcastle Youth Accommodation Services
Newtown Neighborhood Centre
Ngura Homeless Persons Hostel
Nova Women’s Accommodation & Support Service Inc
On Track Community Programs Inc
Orana Lodge
Orange Community Accommodation Service
Our Lady of the Way
Platform Youth Services Inc
Quamby House
Rainbow Lodge
Refugee Support Services
Regional Development Australia (Murray)
Richmond PRA
Ryde Family Services
Salvation Army HQ
Samaritan House
Samaritans Foundation
San Miguel Family Life Centre
Sector Connect
Singleton Council
Sisters Housing Enterprises Inc
South Eastern Sydney Local Health District
South West Women’s Housing Inc
Southern Riverina Youth Support Services Inc
St Benedict’s Community Day Centre
St George Women’s Housing
St Jude’s Refuge & Proclaimed Place
St Louise Lodge Women & Children’s Refuge
St Vincent de Paul House Coniston
St Vincent de Paul Men’s Hostel
St Vincent de Paul Society Station Ltd
Stepping Out Housing Program
South East Women and Children’s Services Inc
Sturt House
SVDP Bathurst Central Council
Swags for Homeless Ltd
Taldumande Youth Services
Tamworth Family Support Service
Tamworth Homeless Men’s Support Group Inc
Taree Women and Children’s Refuge - Manning DEA
Tenants’ Union of NSW Co-op
The Anchor
The Cottage Narrabri Family Crisis Centre Inc
The Footpath Library
The Haymarket Centre
The Jewish House Crisis Centre
The Rawson Outreach Service
The Salvation Army
Tumut Regional Family Services Inc.
Uniting Care Ageing
Uniting Care NSW/ACT
Upper Hunter Crisis Accommodation
Service
Vincentian Village Family & Women’s Centre
Vinnies Youth Housing
Warilla Womens Refuge
Wayside Chapel
Wentworth Community Housing
Wesley Edward Eager Lodge
Wesley Mission ACHA
Wesley Mission Community Housing
Wesley Newcastle Supported Accommodation

Western Housing for Youth
Wimlah Women & Children’s Refuge
Wollongong Emergency Family Housing Inc
Wollongong Women’s Housing
Women & Girls Emergency Centre
Women’s Transitional Housing (WISH and Yaralla)
Young Crisis Accommodation Service
YWCA Homeless Brokerage Program